



Air China is the sole flagship carrier airline of China and a proud member of Star Alliance, the world's largest airline alliance. As the official aviation transportation partner for the 2008 Beijing Olympics and Paralympics and the 2022 Beijing Winter Olympics and Paralympics, Air China has a strong legacy of excellence. The airline leads China's aviation industry in passenger transportation and related services, consistently setting benchmarks for quality and reliability.

Air China Cargo Co., Ltd., together with Air China Limited, forms part of the same corporate group, with its headquarters located in Beijing. Air China Cargo operates comprehensive cargo services at Liege Airport and, as the only national flag-bearing cargo airline of China, plays a pivotal role in the global logistics network.

As we expand our operations at Liege Airport, Air China Cargo is looking for several dedicated professional individuals to join our growing operations team. We are currently hiring for the following position:

Cargo Operations Officer

(Full time, ~ 38 hours per week with shifts based on the monthly flight schedule)

Key Responsibilities:

- Preparing flight/cargo documents, coordinating service providers and preparing post-flight reports
- Supervising warehouse operations, including cargo build-up
- Supervising airside ramp operation, and assisting flight crew if needed
- Performing customer services including cargo inquiries and investigations of any cargo irregularities or claims
- Safeguarding all of Air China Cargo's quality, safety and security standards on processes executed by our service providers
- Communicating with both internal and external stakeholders, including agents/customers, airport & cargo operations, ground handling agents, and colleagues in head offices, etc

Requirements:

- Applicant must have full legal documentation to work in the Belgium
- Candidates must possess sufficient proficiency in English to perform their duties effectively

Proficiency in Chinese and English, Chinese and French, or Chinese and Dutch is acceptable. Proficiency in Chinese is preferred.

- Experience with basic Microsoft software is a must
- Applicants must hold a valid local driving license.
- University or college graduates with certificates preferred, while open to MBO/HBO with an aviation relevant major or aviation relevant work experience
- Ability to work flexible shifts on various days and hours (including night shift / weekend / public holidays and overtime) as required by the flight schedule
- Successful applicants will require a thorough security and criminal background screening by the Belgian government to obtain permission for the LGG Airport Security Pass

- Excellent teamwork and communication skills demonstrates a high sense of responsibility, and strictly adheres to company procedures and operational manuals.

Working Location: Liege Airport

Benefits:

- **Competitive Remuneration:** Base Salary + KPI Bonus + Monthly Transportation Allowance
- **Staff ticket:** Employees who renew their contracts after one year of service are entitled to Air China staff ticket privileges
- **Training:** On-site or in China or Europe

If you are eligible and interested to this job, please send your CV in English to lgg.op@airchinacargo.com